

Salem City Health District

Performance Evaluation Review

Submitted – January 2019

Department - Environmental Health

Review Foundation –

As of March 1, 2017, each risk level 3 and risk level 4 food service operation and retail food establishment must have at least one management or supervisory employee with a level two certification in food protection. This certification is obtained through the Ohio Department of Health after completing an approved course (15 hours of instruction and passing a comprehensive exam). A ServSafe® certificate itself and the level one certificate does not comply with this rule.

Evaluation Methodology –

Level 3 and Level 4 risk level Retail Food Establishments and Food Service Operations were either inspected and/or surveyed with questions concerning the Level Two Food Protection Certification requirement.

Data –

34 out of the 40 facilities reviewed did not have a Level Two Food Protection Certification as required by statute. Reason provided for not having a Level Two Food Protection Certification include not knowing of the requirement 80%, not able to find a class 15% and did not have time to attend class 5%. The survey was discontinued after the great statistical disparity of not knowing the requirement existed and then number of Level Two Food Protection Certification holders along with those facilities not able to find a class to receive the Level Two Food Protection Certification.

Evaluation Summary and Corrected Action –

Statistically it was noted that not knowing of the Level Two Food Protection Certification requirement was the primary reason for not obtaining the certification. A corrective action would be for the SCHD Food Safety program to become more alert and progressive to changes within food code and statues and provide the RFE's and FSO's of the City of Salem a notice of any future changes. The notification can be provided via email, a hand flyer during a standard inspection or a mailing of the hand flyer. Posting similar changes on the SCHD website could also be a method of dispersing the information. Better communication on policy changes between SCHD and the RFE's and FSO's of the City of Salem is the summary of this performance evaluation.

Respectfully Sumbitted

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Salem City Health District